MATTERPORT 3D TOURS

Preparing for Your Virtual Tour Session

A virtual tour captures much more of the property than individual photographs, so every space you want included should be ready before the session begins.

Before We Arrive

- [ ] **Open Window Coverings**
  Open all blinds, shades, and curtains so exterior views and natural light are available during capture.
- [ ] **Clear Visible Surfaces**
  Clear counters, tables, and other surfaces throughout every space being captured.
- [ ] **Open Every Space You Want Included**
  Open doors to rooms, closets, pantries, and other spaces. Closed spaces will not be captured.

Virtual Tour Considerations

1. **Everything Is Captured As-Is**
   Viewers can look around every captured space, so put away all personal items, including photographs, mail, documents, medications, and valuables. Items can be blurred after capture, but they can't be removed.
2. **Rooms Must Connect**
   The tour is built by moving from one space to the next. A room can only be included if it connects to the rest of the tour, so keep the doors and passages between spaces open.
3. **No People or Pets During the Scan**
   Movement during capture disrupts how the scans align. People and pets should not be present in the home while the property is being scanned.
4. **Ready Before We Arrive**
   Our team can't clean, move furniture, or handle personal belongings, so please have every space ready before the session begins. Turn off ceiling fans.